



PROPERTY RESTORATION

## Sun Property Management Las Vegas, NV

Loss Event: Water Damage

### CASE STUDY

Sun Property Management was formed in 2010 as a boutique property management company. Since its inception, the company has grown both in size and depth of services and is now recognized as a leading commercial property management firm in Nevada.

#### THE PROBLEM

A water heater pipe burst flooding three commercial suites in an office building managed by Sun Property Management. Within 24 hours, BELFOR was notified of the loss and deployed 15 BELFOR water damage technicians, 65 fans and 13 dehumidifiers to the site.

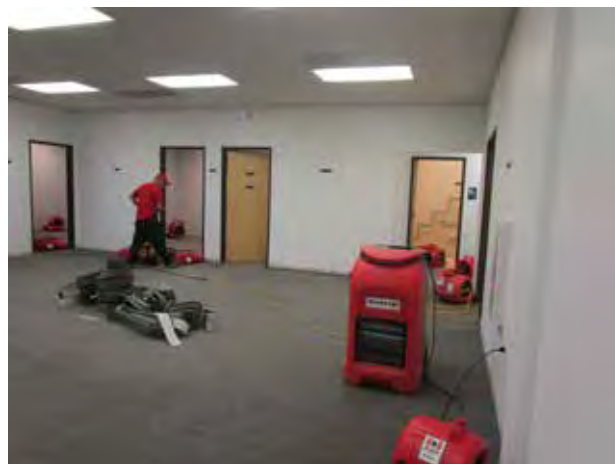
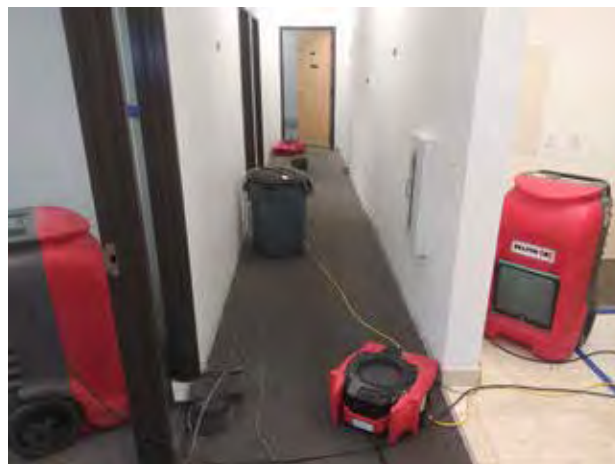
#### THE SOLUTION

After setting up equipment to dehumidify the environment and prevent further damage, BELFOR began by removing the baseboards, wet insulation and wet drywall in the affected areas. Cabinets were removed to release trapped moisture between the back of the cabinets and drywall.

After the dry standard was achieved, BELFOR made repairs. New insulation was installed. The walls were taped, textured and painted. New carpet cove baseboards were installed. Unaffected cabinets were re-installed and damaged cabinets were rebuilt. The carpet was cleaned and deodorized, before a final clean was completed.

#### CHALLENGES

- One of the tenants had a recording session scheduled the day after the loss. The humidity inside the suite was so high that the walls were sweating. By bringing the humidity down quickly, BELFOR was able to save the recording equipment and make it possible for the tenant to film the next day.
- Two out of the three affected suites were completed one week ahead of schedule to accommodate the move-in of a new tenant. On average, the job would have taken 4-5 weeks to complete but BELFOR teams worked diligently to finish in just three weeks.



**24/7 Emergency Number**  
**800-856-3333**

Corporate Headquarters:  
185 Oakland Ave., Suite 150  
Birmingham, MI 48009-3433  
Toll Free: 888.421.4111  
Direct : 248.594.1144 Fax : 248.594.1133  
www.belfor.com

#### Commercial Services ▶

Reconstruction Services | Smoke & Soot Removal | Water Extraction | Mold Remediation  
Structural Dehumidification | Structural Cleaning & Decontamination | Corrosion Control  
Air Duct Cleaning | Deodorization | Contents Restoration | Document & Media Recovery  
Machinery & Equipment Decontamination, Rebuilding & Repair | Environmental Services

#### Residential Services ▶

Reconstruction Services | Smoke & Soot Removal | Water Extraction | Mold Remediation  
Structural Dehumidification | Structural Cleaning & Decontamination | Air Duct Cleaning  
Deodorization | Contents Restoration | Document & Media Recovery | Environmental Services